

Dear Members,

As your newly elected HOA Board, we are excited to serve our community. First, we want to thank the outgoing board members. We are deeply grateful for their hard work, countless hours of volunteer service, and dedication to keeping our association a wonderful place to live and recreate.

Navigating Next Steps Together

As a newly elected board, we kindly ask for some grace while we get settled into our new roles.

- **Evaluating Needs:** We need a little time to thoroughly review association needs and prioritize them for the year.
- **Committee Planning:** Once our immediate priorities are set, we will look at forming specific committees as needed.
- **We Need Your Help:** This is our association. If we want that community feel, as mentioned at the annual meeting by those in attendance, folks need to help out.
- **Reaching Out:** We cannot do this alone and will reach out to the membership for volunteers as we identify what committees we may need to form.

Addressing Rumors and Getting the Facts

As we map out our next steps, we also want to address the issue of rumors and misinformation circulating within our association.

- **The Telephone Game:** Relying on hearsay often distorts information or spreads flat-out falsehoods.
- **Don't Jump to Conclusions:** Please do not assume association rumors are accurate.
- **Get the Facts:** Always verify information by attending board meetings or emailing us directly.
- **Our Communication Goal:** We are actively increasing outreach via our website, Facebook page, and email to ensure everyone stays accurately updated.

Standards for Community Discussion

We want to hear your feedback, but we must keep our interactions healthy and productive.

- **Zero Tolerance:** This board will not tolerate disrespectful, aggressive, or abusive behavior from members. We, in turn, will also hold ourselves to this standard.
- **Productive Dialogue:** If you have an issue, let's have a constructive conversation. Nothing gets resolved if we can't have a factual non-emotional conversation.
- **Resolution Focused:** We are fully committed to working with you to find positive solutions. If you have an issue, please also bring forward some ideas for a resolution.

How to Stay in Touch

Please make sure we have your current contact details so you do not miss official updates.

- **Facebook Page:** Sun Ranch Owners Association
- **Community Website:** Sunranchtonasket.org
- **Direct Contact:** Email us directly for accurate answers at sunranchmemberstonasket@gmail.com
- **Phone Contact:** (509) 322-3198 for Phone Messages. Leave your name and number and we will get back to you in a timely manner.
- **Upcoming Meetings:** Join us at our next meeting on **July 11th at 0930 at the headquarters building.** Board meetings are held monthly at the Headquarters Building. The dates and times will be posted on the website and Facebook page.

Moving Forward as One

While our role as the board is to keep operations organized, manage the budget, and ensure everything runs smoothly behind the scenes, a true community cannot be built by a few people alone. This association belongs to all of us. Our association is at its best when we combine our diverse talents, ideas, and unique perspectives into one shared vision. By shifting from a mindset of "the board" and "the homeowners" to simply working together as neighbors, we can build a strong, supportive community we are all proud to call home.

Thank you for your patience, trust, and future support.

Sincerely,

The Board of Directors

Sun Ranch Owners Association